

Platinum Unit 28 - Optimise IT System Performance

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Level 3, Unit 28 - Optimise IT System Performance (5 credits)

1. Keep computer hardware and software operating efficiently	2. Manage files to maintain and improve performance	3. Troubleshoot and respond to IT system problems quickly and effectively	4. Plan and monitor the routine and non-routine maintenance of hardware and software	5. Review and modify hardware and software to maintain performance
1.1 Explain the factors that should be taken into account when choosing an operating system [7]	2.1 Explain why it is important to undertake file housekeeping of the information stored on computer systems and how it affects performance [8]	3.1 Assess IT system problems, explain what causes them and how to respond to them and avoid similar problems in the future [9]	4.1 Clarify the resources that will be needed to carry out maintenance [10]	5.1 Use appropriate techniques to maintain software for optimum performance [11]
1.2 Take appropriate	2.2 Use file navigation	3.2 Carry out contingency	4.2 Develop a plan for the	5.2 Clarify when and

[steps to protect computer hardware from loss or damage](#) [12]

[1.3 Explain why routine fault-finding procedures are important](#) [17]

[1.4 Use an appropriate fault-finding procedure to routinely monitor hardware performance](#) [22]

[1.5 Configure anti-virus and other security software](#) [25]

[1.6 Install and configure printers and other peripheral devices](#) [28]

[1.7 Configure synchronisation and maintain security on remote access sessions](#) [31]

[1.8 Configure a computer to present or display information to](#)

[software to organise files into an appropriate folder structure](#) [13]

[2.3 Archive, backup and restore files and folders](#) [18]

[2.4 Manage file and disk housekeeping so that information is secure and easy to find](#) [23]

[2.5 Configure access to remote file systems](#) [26]

[2.6 Distinguish between data and system file types](#) [29]

[planning to recover from system failure and data loss](#) [14]

[3.3 Monitor and record IT system problems to enable effective response](#) [19]

[3.4 Monitor system settings and adjust when necessary](#) [24]

[3.5 Explain when and where to get expert advice](#) [27]

[3.6 Help others to select and use appropriate resources to respond to IT system problems](#) [30]

[3.7 Check that errors and problems have been resolved satisfactorily](#) [32]

[maintenance of IT hardware and software](#) [15]

[4.3 Monitor the implementation of maintenance plans, updating them where necessary](#) [20]

[how to upgrade software](#) [16]

[5.3 Review and modify hardware settings to maintain performance](#) [21]

[an audience](#)

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- [156] <https://theingots.org/community/sil1u30>
- [157] <https://theingots.org/community/sil2u30>
- [158] <https://theingots.org/community/sil3u60>
- [159] <https://theingots.org/community/siel2u29>
- [160] <https://theingots.org/community/sil1u31>
- [161] <https://theingots.org/community/sil2u32>
- [162] <https://theingots.org/community/sil3u61>
- [163] <https://theingots.org/community/siel2u32>
- [164] <https://theingots.org/community/sil1u32>
- [165] <https://theingots.org/community/sil2u33>
- [166] <https://theingots.org/community/sil3u62>
- [167] <https://theingots.org/community/siel3u36>
- [168] <https://theingots.org/community/sil1u36>
- [169] <https://theingots.org/community/sil2u34>
- [170] <https://theingots.org/community/sil3u63>

- [171] <https://theingots.org/community/siel3u0reg>
- [172] <https://theingots.org/community/sil1u38>
- [173] <https://theingots.org/community/sil2u35>
- [174] <https://theingots.org/community/sil3u64>
- [175] <https://theingots.org/community/siel3u1>
- [176] <https://theingots.org/community/sil1u39>
- [177] <https://theingots.org/community/sil2u38>
- [178] <https://theingots.org/community/sil3u65>
- [179] <https://theingots.org/community/siel3u2>
- [180] <https://theingots.org/community/sil1u43>
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- [182] <https://theingots.org/community/sil3u66>
- [183] <https://theingots.org/community/siel3u3>
- [184] <https://theingots.org/community/sil1u50>
- [185] <https://theingots.org/community/sil2u43>
- [186] <https://theingots.org/community/sil3u67>
- [187] https://theingots.org/community/siel3u_noprogression_1169
- [188] <https://theingots.org/community/sil1u51>
- [189] <https://theingots.org/community/sil2u50>
- [190] <https://theingots.org/community/siel3u5>
- [191] <https://theingots.org/community/sil1u102>
- [192] <https://theingots.org/community/sil2u51>
- [193] <https://theingots.org/community/siel3u6>
- [194] <https://theingots.org/community/sil1u103>
- [195] <https://theingots.org/community/sil2u70>
- [196] <https://theingots.org/community/siel3u7>
- [197] <https://theingots.org/community/sil1u105>
- [198] <https://theingots.org/community/sil2u71>
- [199] <https://theingots.org/community/siel3u4>
- [200] <https://theingots.org/community/sil2u72>
- [201] <https://theingots.org/community/siel3u10>
- [202] <https://theingots.org/community/sil2u73>
- [203] <https://theingots.org/community/siel3u14>
- [204] <https://theingots.org/community/sil2u80>
- [205] <https://theingots.org/community/siel3u15>
- [206] <https://theingots.org/community/sil2u81>
- [207] <https://theingots.org/community/siel3u16>
- [208] <https://theingots.org/community/sil2u82>
- [209] <https://theingots.org/community/siel3u20>
- [210] <https://theingots.org/community/sil2u83>
- [211] <https://theingots.org/community/siel3u23>
- [212] <https://theingots.org/community/sil2u84>
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- [215] <https://theingots.org/community/siel3u26>
- [216] <https://theingots.org/community/siel3u28>
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