

Silver - Unit 28 - Optimise IT System Performance

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Level 1, Unit 28 - Optimise IT System Performance (2 credits)

1. Maintain hardware and software in working order

[1.1 Identify the operating system and capacity of the computer system](#) [7]

[1.2 Take appropriate steps to protect computer hardware against loss or damage](#) [11]

[1.3 Run anti-virus and other security software regularly](#) [14]

2. Manage files to maintain system performance

[2.1 Use file navigation software to organise files into an appropriate folder structure](#) [8]

[2.2 Backup and restore files and folders](#) [12]

[2.3 Identify why it is important to undertake routine file housekeeping of the information stored on computer systems](#) [15]

3. Respond to common IT system problems and errors

[3.1 Identify common IT system problems and responses](#) [9]

[3.2 Respond appropriately to common IT system problems](#) [13]

[3.3 Identify where to get expert advice](#) [16]

4. Customise the working environment to meet needs

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[1.4 Set up printers and other peripheral devices](#) [17]

[2.4 Carry out routine file housekeeping so that information is easy to find](#) [18]

[3.4 Seek expert advice when appropriate](#) [19]

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- [167] <https://theingots.org/community/sil2u39>
- [168] <https://theingots.org/community/sil3u65>
- [169] <https://theingots.org/community/siel3u3>
- [170] <https://theingots.org/community/sil1u50>
- [171] <https://theingots.org/community/sil2u43>
- [172] <https://theingots.org/community/sil3u66>
- [173] https://theingots.org/community/siel3u_noprogression_1169
- [174] <https://theingots.org/community/sil1u51>
- [175] <https://theingots.org/community/sil2u50>
- [176] <https://theingots.org/community/sil3u67>
- [177] <https://theingots.org/community/siel3u5>
- [178] <https://theingots.org/community/sil1u102>
- [179] <https://theingots.org/community/sil2u51>
- [180] <https://theingots.org/community/siel3u6>
- [181] <https://theingots.org/community/sil1u103>
- [182] <https://theingots.org/community/sil2u70>
- [183] <https://theingots.org/community/siel3u7>
- [184] <https://theingots.org/community/sil1u105>
- [185] <https://theingots.org/community/sil2u71>
- [186] <https://theingots.org/community/siel3u4>
- [187] <https://theingots.org/community/sil2u72>
- [188] <https://theingots.org/community/siel3u10>
- [189] <https://theingots.org/community/sil2u73>
- [190] <https://theingots.org/community/siel3u14>
- [191] <https://theingots.org/community/sil2u80>
- [192] <https://theingots.org/community/siel3u15>
- [193] <https://theingots.org/community/sil2u81>
- [194] <https://theingots.org/community/siel3u16>
- [195] <https://theingots.org/community/sil2u82>
- [196] <https://theingots.org/community/siel3u20>
- [197] <https://theingots.org/community/sil2u83>
- [198] <https://theingots.org/community/siel3u23>
- [199] <https://theingots.org/community/sil2u84>
- [200] <https://theingots.org/community/siel3u25>
- [201] <https://theingots.org/community/sil2u85>
- [202] <https://theingots.org/community/siel3u26>
- [203] <https://theingots.org/community/siel3u28>
- [204] <https://theingots.org/community/siel3u32>