

Silver - Unit 28 - Optimise IT System Performance

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- National Strategies [APP criteria](#) [5] are relevant from Entry 3 upwards.
- References to [personal learning and thinking skills \(PLTS\)](#) [6]

Level 1, Unit 28 - Optimise IT System Performance (2 credits)

1. Maintain hardware and software in working order

[1.1 Identify the operating system and capacity of the computer system](#) [7]

[1.2 Take appropriate steps to protect computer hardware against loss or damage](#) [11]

[1.3 Run anti-virus and other security software regularly](#) [14]

2. Manage files to maintain system performance

[2.1 Use file navigation software to organise files into an appropriate folder structure](#) [8]

[2.2 Backup and restore files and folders](#) [12]

[2.3 Identify why it is important to undertake routine file housekeeping of the information stored on computer systems](#) [15]

3. Respond to common IT system problems and errors

[3.1 Identify common IT system problems and responses](#) [9]

[3.2 Respond appropriately to common IT system problems](#) [13]

[3.3 Identify where to get expert advice](#) [16]

4. Customise the working environment to meet needs

[4.1 Adjust system settings as appropriate to individual needs](#) [10]

[1.4 Set up printers and other peripheral devices](#) [17]

[2.4 Carry out routine file housekeeping so that information is easy to find](#) [18]

[3.4 Seek expert advice when appropriate](#) [19]

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[169] <https://theingots.org/community/siel3u3>
[170] <https://theingots.org/community/sil1u50>
[171] <https://theingots.org/community/sil2u43>
[172] <https://theingots.org/community/sil3u67>
[173] https://theingots.org/community/siel3u_noprogression_1169
[174] <https://theingots.org/community/sil1u51>
[175] <https://theingots.org/community/sil2u50>
[176] <https://theingots.org/community/siel3u5>
[177] <https://theingots.org/community/sil1u102>
[178] <https://theingots.org/community/sil2u51>
[179] <https://theingots.org/community/siel3u6>
[180] <https://theingots.org/community/sil1u103>
[181] <https://theingots.org/community/sil2u70>
[182] <https://theingots.org/community/siel3u7>
[183] <https://theingots.org/community/sil1u105>
[184] <https://theingots.org/community/sil2u71>
[185] <https://theingots.org/community/siel3u4>
[186] <https://theingots.org/community/sil2u72>
[187] <https://theingots.org/community/siel3u10>
[188] <https://theingots.org/community/sil2u73>
[189] <https://theingots.org/community/siel3u14>
[190] <https://theingots.org/community/sil2u80>
[191] <https://theingots.org/community/siel3u15>
[192] <https://theingots.org/community/sil2u81>
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[195] <https://theingots.org/community/siel3u20>
[196] <https://theingots.org/community/sil2u83>
[197] <https://theingots.org/community/siel3u23>
[198] <https://theingots.org/community/sil2u84>
[199] <https://theingots.org/community/siel3u25>
[200] <https://theingots.org/community/sil2u85>
[201] <https://theingots.org/community/siel3u26>
[202] <https://theingots.org/community/siel3u28>
[203] <https://theingots.org/community/siel3u32>