

Gold - Unit 28 - Optimise IT System Performance

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Level 2, Unit 28 - Optimise IT System Performance (4 credits)

1. Keep computer hardware and software operating efficiently

[1.1 Describe the main features and functions of the computer operating system](#) [7]

[1.2 Take appropriate steps to protect computer hardware from loss or damage](#) [12]

2. Manage files and disks to optimise performance

[2.1 Use file navigation software to organise files into an appropriate folder structure](#) [8]

[2.2 Backup and restore files and folders](#) [13]

3. Troubleshoot and respond to common IT system problems and errors

[3.1 Describe common IT system problems and what causes them](#) [9]

[3.2 Describe and record IT system problems to enable effective support](#) [14]

4. Customise the working environment to optimise performance

[4.1 Describe methods that can be used to optimise system performance](#) [10]

[4.2 Select and adjust system settings to optimise performance as appropriate](#) [15]

5. Maintain software to meet performance needs

[5.1 Describe when and how to upgrade software](#) [11]

[5.2 Use appropriate techniques to maintain software](#) [16]

1.3 Configure anti-virus and other security software [17]	2.3 Describe why it is important to undertake file housekeeping of the information stored on computer systems and how it affects performance [18]	3.3 Describe when to try to solve a problem independently, and when to get expert advice [19]	4.3 Configure the automatic start of programmes and other graphical display options [20]	5.3 Locate and install driver files for different devices [21]
1.4 Install and configure printers and other peripheral devices [22]	2.4 Manage file and disk housekeeping so that information is secure and easy to find [23]	3.4 Troubleshoot and respond to IT system problems appropriately [24]		
1.5 Configure network settings for mobile and remote computing [25]	2.5 Share files and folders with other users [26]	3.5 Check that errors and problems have been resolved satisfactorily [27]		
1.6 Configure a computer to present or display information to an audience [28]	2.6 Distinguish between data and system file types [29]			

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[Level 1, Unit 2 - Website Software \(3 credits\) \[40\]](#)

[Level 2, Unit 2 - Website Software \(4 credits\) \[41\]](#)

[Level 3, Unit 2 - Website Software \(5 credits\) \[42\]](#)

[Entry Level 1, Unit 3 - Online Basics \(2 credits\) \[43\]](#)

[Level 1, Unit 3 - Using Collaborative Technologies \(3 credits\) \[44\]](#)

[Level 2, Unit 3 - Using Collaborative Technologies \(4 credits\) \[45\]](#)

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[Entry Level 1, Unit 4 - Desktop Publishing Software \(2 credits\) \[47\]](#)

[Level 1, Unit 4 - IT Security for Users \(1 credit\) \[48\]](#)

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[Level 3, Unit 4 - IT Security for Users \(3 credits\) \[50\]](#)

[Entry Level 1, Unit 5 - Safe Working Practices \(2 credits\) \[51\]](#)

[Level 1, Unit 5 - Spreadsheet Software \(3 credits\) \[52\]](#)

[Level 2, Unit 5 - Spreadsheet Software \(4 credits\) \[53\]](#)

[Level 3, Unit 5 - Spreadsheet Software \(6 credits\) \[54\]](#)

[Entry Level 1, Unit 6 - Using ICT in the Workplace \(2 credits\) \[55\]](#)

[Level 1, Unit 6 - Specialist Software \(2 credits\) \[56\]](#)

[Level 2, Unit 6 - Specialist software \(3 credits\) \[57\]](#)

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[Level 1, Unit 10 - Presentation Software \(3 credits\) \[72\]](#)

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[Level 1, Unit 11 - Database Software \(3 credits\) \[76\]](#)

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[169] <https://theingots.org/community/sil2u35>
[170] <https://theingots.org/community/sil3u64>
[171] <https://theingots.org/community/siel3u1>
[172] <https://theingots.org/community/sil1u39>
[173] <https://theingots.org/community/sil2u38>
[174] <https://theingots.org/community/sil3u65>
[175] <https://theingots.org/community/siel3u2>
[176] <https://theingots.org/community/sil1u43>
[177] <https://theingots.org/community/sil2u39>
[178] <https://theingots.org/community/sil3u66>
[179] <https://theingots.org/community/siel3u3>
[180] <https://theingots.org/community/sil1u50>
[181] <https://theingots.org/community/sil2u43>
[182] <https://theingots.org/community/sil3u67>
[183] https://theingots.org/community/siel3u_noprogression_1169
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[186] <https://theingots.org/community/siel3u5>
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[189] <https://theingots.org/community/siel3u6>
[190] <https://theingots.org/community/sil1u103>
[191] <https://theingots.org/community/sil2u70>
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[199] <https://theingots.org/community/siel3u14>
[200] <https://theingots.org/community/sil2u80>
[201] <https://theingots.org/community/siel3u15>
[202] <https://theingots.org/community/sil2u81>
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[210] <https://theingots.org/community/sil2u85>
[211] <https://theingots.org/community/siel3u26>
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