Gold - Unit 28 - Optimise IT System Performance

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Level 2, Unit 28 - Optimise IT System Performance (4 credits)

1. Keep computer hardware and software operating efficiently	2. Manage files and disks to optimise performance	3. Trouble shoot and respond to common IT system problems and errors	4. Customise the working environment to optimise performance	5. Maintain software to meet performance needs
[1.1 Describe the main features and functions of the computer operating system](#) [7]	[2.1 Use file navigation software to organise files into an appropriate folder structure](#) [8]	[3.1 Describe common IT system problems and what causes them](#) [9]	[4.1 Describe methods that can be used to optimise system performance](#) [10]	[5.1 Describe when and how to upgrade software](#) [11]
[1.2 Take appropriate steps to protect computer hardware from loss or damage](#) [12]	[2.2 Backup and restore files and folders](#) [13]	[3.2 Describe and record IT system problems to enable effective support](#) [14]	[4.2 Select and adjust system settings to optimise performance as appropriate](#) [15]	[5.2 Use appropriate techniques to maintain software](#) [16]

[1.3 Configure anti-virus and other security software](#) [17]

[2.3 Describe why it is important to undertake file housekeeping of the information stored on computer systems and how it affects performance](#) [18]

[3.3 Describe when to try to solve a problem independently, and when to get expert advice](#) [19]

[4.3 Configure the automatic start of programmes and other graphical display options](#) [20]

[5.3 Locate and install driver files for different devices](#) [21]

[1.4 Install and configure printers and other peripheral devices](#) [22]

[2.4 Manage file and disk housekeeping so that information is secure and easy to find](#) [23]

[3.4 Troubleshoot and respond to IT system problems appropriately](#) [24]

[1.5 Configure network settings for mobile and remote computing](#) [25]

[2.5 Share files and folders with other users](#) [26]

[3.5 Check that errors and problems have been resolved satisfactorily](#) [27]

[1.6 Configure a computer to present or display information to an audience](#) [28]

[2.6 Distinguish between data and system file types](#) [29]

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[176] https://theingots.org/community/sil1u43
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