

TLM Entry Level Award in facilities Services - Entry Level 3

[General guidance for interpreting OCF qualification levels](#) [1]

[Link to assessor's guide to interpreting the criteria for this unit](#) [2]

Click on the links in the table below for specific guidance on the assessment criteria.

Unit 1, Facility Services Fundamentals (2 credits)

1. Relate tasks and roles to facilities services.

[1.1 I can identify necessary facility services.](#) [3]

[1.2 I can identify the role of facility services organisations.](#) [4]

[1.3 I can identify differences between "hard" and "soft" facility services.](#) [5]

[1.4 I can give examples of how facility services can be improved.](#) [6]

[1.5 I can follow procedures for the general maintenance of buildings infrastructure.](#) [7]

[1.6 I can identify employees and employers responsibilities.](#) [8]

[1.7 I can contribute to effective team working](#) [9]

[1.8 I can get acquainted with roles and responsibilities within teams](#) [10]

Unit 2, Facility Services Operations (2 credits)

1. Perform day to day facilities tasks effectively.

[1.1 I can clean with a range of techniques](#) [12]

[1.2 I can perform simple plumbing and drainage maintenance](#) [13]

[1.3 I can perform simple sanitary installations maintenance](#) [14]

[1.4 I can put garbage out](#) [15]

[1.5 I can check apartments/office rooms](#) [16]

[1.6 I can manage stock, supply of a service or a warehouse](#) [17]

[1.7 I can sort mail or other correspondence](#) [18]

[1.8 I can maintain an area of the building](#) [19]

[1.9 I can draw up an inventory of goods](#) [20]

Unit 3, Facility Services Safety (2 credits)

1. Work safely in a service environment.

[1.1 I can work in a safe manner](#) [22]

[1.2 I can control risks in the workplace](#) [23]

[1.3 I can work independently, safely](#) [24]

[1.4 I can contribute to safe working practices](#) [25]

[1.5 I can perform my duties and tasks with the required precision](#) [26]

[1.6 I can follow safety instructions](#) [27]

There are further optional shared units from other Awarding Organisations that we can use. Please contact us if you want to use any of these so we can explain any additional needs or answer any of your questions. [Link to additional Entry 3 units](#)

Source URL: <https://theingots.org/community/eme3fs>

Links

- [1] https://theingots.org/community/QCF_levels
- [2] <https://theingots.org/community/emEL3U1X>
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- [4] <https://theingots.org/community/sendifsl3u1x#1.2>
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