Level 2 Certificate in IT User Skills in Open Systems and Enterprise

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Level 2

The following is a selection of available units.

Level 2, Unit 1 - Improving Productivity Using IT (4 credits)

1. Plan select and
use appropriate I7
systems and
software to meet
needs

2. Review and adapt the ongoing use of IT tools and systems to make sure that activities are successful

3. Develop and test solutions to improve the ongoing use of IT tools and systems

1.1 I can describe the purpose for using IT. [1]

2.1 I can review the ongoing use of IT tools and techniques and change the approach as needed. [2]

3.1 I can review the benefits and drawbacks of IT tools and systems used in terms of productivity and efficiency. [3]

1.2 I can describe the methods skills and resources required to complete tasks successfully. [4]

2.2 I can describe whether the IT tools selected were appropriate for the task and purpose. [5] 3.2 I can describe ways to improve productivity and efficiency. [6]

1.3 I can plan how to carry out tasks using IT to achieve the required purpose and outcome. [7]

2.3 I can assess the strengths and weaknesses in my final work. [8]

3.3 I can develop solutions to improve my own productivity in using IT. [9]

1.4 I can describe factors that might affect the task. [10]

2.4 I can describe ways to make further improvements to my work. [11]

3.4 I can test solutions to check that they work as intended. [12]

1.5 I can select and use IT systems and software applications to complete planned tasks and produce effective results. [13]

2.5 I can review outcomes to make sure they match requirements and are fit for purpose. [14]

1.6 I can describe how the

purpose and outcomes have been met by the chosen IT systems and software applications. [15]

1.7 I can describe any legal or local guidelines or constraints that apply to the task or activity. [16]

Level 2, Unit 4 - IT Security for Users (2 credits)

1. Select and use appropriate methods to minimise security risk to IT systems and data

- 1.1 I can describe the security issues that may threaten system performance. [18]
- 1.2 I can apply a range of security precautions to protect IT systems and data. [19]
- 1.3 I can describe the threats to system and information security and integrity. [20]
- 1.4 I can keep information secure and manage personal access to information sources securely. [21]
- 1.5 I can describe ways to protect hardware, software and data and minimise security risk. [22]
- 1.6 I can apply guidelines and procedures for the secure use of IT. [23]
- 1.7 I can describe why it is important to backup data and how to do so securely. [24]
- 1.8 I can select and use effective backup procedures for systems and data. [25]

Level 2, Unit 7 - Word processing (4 credits)

- 1. Enter and combine text and other information accurately within word processing documents
- 2. Create and modify layout and structures for word processing documents
- 3. Use word processing software tools to format and present documents effectively to meet requirements

- 1.1 I can identify what types of information are
- 2.1 I can identify the document requirements for
- 3.1 I can identify how the document should be

needed in documents. [27]	structure and style. [28]	formatted to aid meaning. [29]
1.2 I can use appropriate techniques to enter text and other information accurately and efficiently. [30]	2.2 I can identify what templates and styles are available and when to use them. [31]	3.2 I can select and use appropriate techniques to format characters and paragraphs. [32]
1.3 I can select and use appropriate templates for different purposes. [33]	2.3 I can create and modify columns, tables and forms to organise information. [34]	3.3 I can select and use appropriate page and section layouts to present and print documents. [35]
1.4 I can identify when and how to combine and merge information from other software or other documents. [36]	2.4 I can select and apply styles to text. [37]	3.4 I can describe any quality problems with documents. [38]
1.5 I can select and use a range of editing tools to amend document content. [39]		3.5 I can check documents meet needs, using IT tools and making corrections as necessary. [40]
1.6 I can combine or merge information within a document from a range of sources. [41]		3.6 I can respond appropriately to quality problems with documents so that outcomes meet needs. [42]
1.7 I can store and retrieve document and template files effectively, in line with		

document and template files effectively, in line with local guidelines and conventions where available. [43]

Level 2, Unit 5 - Spreadsheet Software (4 credits)

- 1. Use a spreadsheet to enter, edit and organise numerical and other data
- 1.1 I can identify what numerical and other data is needed in the spreadsheet and how it should be structured. [45]
- 2. Select and use appropriate formulas and data analysis tools to meet requirements
- 2.1 I can identify how to summarise and display the required information. [46]
- 3. Select and use tools and techniques to present and format spreadsheet information
- 3.1 I can select and use appropriate tools and techniques to format spreadsheet cells, rows and columns. [47]

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- 1.2 I can enter and edit numerical and other data accurately. [48]
- 1.3 I can store and retrieve spreadsheet files effectively, in line with local guidelines and conventions where available. [51]
- 1.4 I can combine and link data across worksheets.
 [54]

- 2.2 I can use functions and formulas to meet calculation requirements. [49]
- 2.3 I can use spreadsheet tools and techniques to summarise and display information. [52]
- 3.2 I can identify which chart or graph type to use to display information. [50]
- 3.3 I can select and use appropriate tools and techniques to generate. develop and format charts and graph. [53]
- 3.4 I can select and use appropriate page layout to present and print spreadsheet information. [55]
- 3.5 I can check spreadsheet information meets needs, using IT tools and making corrections as appropriate. [56]
- 3.6 I can describe how to find errors in spreadsheet formulas. [57]
- 3.7 I can respond appropriately to any problems with spreadsheets. [58]

Level 2, Unit 10 - Presentation software (4 credits)

- 1. Input and combine text and other information within presentation slides
- 1.1 I can identify what types of information are required for the presentation. [60]
- 1.2 I can enter text and other information using layouts appropriate to type of information. [63]

- 2. Use presentation software tools to structure, edit and format slide sequences
- 2.1 I can identify what slide structure and themes to use. [61]
- 2.2 I can select, change and use appropriate templates for slides. [64]

- 3. Prepare slideshow for presentation
- 3.1 I can describe how to present slides to meet needs and communicate effectively. [62]
- 3.2 I can prepare slideshow for presentation. [65]

1.3 I can insert charts and
tables into presentation
<u>slides.</u> [66]

2.3 I can select and use appropriate techniques to edit slides and presentations to meet needs. [67]

3.3 I can check presentation meets needs, using IT tools and making corrections as necessary. [68]

1.4 I can insert images and video or sound to enhance the presentation. [69]

2.4 I can select and use appropriate techniques to format slides and presentations. [70]

3.4 I can identify and respond to any quality problems with presentations to ensure that presentations meet needs. [71]

1.5 I can identify any constraints which may affect the presentation. [72]

2.5 I can identify what presentation effects to use to enhance the presentation. [73]

1.6 I can organise and combine information of different forms or from different sources for presentations. [74]

2.6 I can select and use animation and transition effects appropriately to enhance slide sequences.
[75]

1.7 I can store and retrieve presentation files effectively, in line with local guidelines and conventions where available. [76]

Level 2, Unit 2 - Website Software (4 credits)

1. Create structures and styles for web sites

2. Use web site software tools to prepare content for websites

3. Publish web sites

1.1 I can describe what web site content and layout will be needed for each page. [78] 2.1 I can prepare content for my web pages so that it is ready for editing and formatting. [79] 3.1 I select and use appropriate testing methods to check that all the elements in my web site work as planned. [80]

1.2 I can plan and create web page templates to layout. [81]

2.2 I can organise and combine information needed for web pages including across different platforms. [82]

3.2 I can identify any quality problems with web sites and how to respond to them. [83]

1.3 I can select and use

2.3 I can select and use

3.3 I can select and use an

web site features and structures to help the user navigate round web pages with the site. [84]

1.4 I can create select and use styles to keep the appearance of web pages consistent and make them easy to understand. [87]

1.5 I can describe how copyright and other constraints may affect the web site. [90]

1.6 I can describe access issues that might need to be taken into account. [92]

1.7 I can describe what filetypes to use for saving content. [94]

1.8 I can store and retrieve files effectively, in line with local guidelines and conventions where available. [95]

appropriate editing and formatting techniques to aid both clarity and navigation. [85]

2.4 I can select and use appropriate development techniques to link information across pages. [88]

2.5 I can change the file formats of documents appropriately for content. [91]

2.6 I can check that my web pages meet needs using IT tools and making corrections as necessary. [93]

appropriate programme to upload and publish the web site. [86]

3.4 I can respond appropriately to problems with multiple page web sites. [89]

Links to ITQ units

Entry Level	Level 1	Level 2	Level 3
Entry Level 1, Unit R - Registration [97]	<u>Level 1, Unit R -</u>	<u>Level 2, Unit R -</u>	<u>Level 3, Unit R -</u>
	<u>Registration</u> [98]	<u>Registration</u> [99]	<u>Registration</u> [100]
Entry Level 1, Unit	Level 1, Unit 1 -	Level 2, Unit 1 -	Level 3, Unit 1 -
1 - Improving	Improving	Improving	Improving
Productivity Using IT	Productivity Using IT	Productivity Using IT	Productivity Using IT
(1 credit) [101]	(3 credits) [102]	(4 credits) [103]	(5 credits) [104]
Entry Level 1, Unit 2 - Using ICT to Select and Exchange Information (2 credits) [105]	Level 1, Unit 2 -	Level 2, Unit 2 -	Level 3, Unit 2 -
	Website Software (3	Website Software (4	Website Software (5
	credits) [106]	credits) [107]	credits) [108]
Entry Level 1. Unit	Level 1. Unit 3 -	Level 2. Unit 3 -	Level 3. Unit 3 -

3 - Online Basics (2 credits) [109]	<u>Using Collaborative</u> <u>Technologies (3</u> <u>credits)</u> [110]	<u>Using Collaborative</u> <u>Technologies (4</u> <u>credits)</u> [111]	Using Collaborative Technologies (6 credits) [112]
Entry Level 1, Unit 4 - Desktop Publishing Software (2 credits) [113]	Level 1, Unit 4 - IT Security for Users (1 credit) [114]	Level 2, Unit 4 - IT Security for Users (2 credits) [115]	Level 3, Unit 4 - IT Security for Users (3 credits) [116]
Entry Level 1, Unit 5 - Safe Working Practices (2 credits) [117]	Level 1, Unit 5 - Spreadsheet Software (3 credits) [118]	Level 2, Unit 5 - Spreadsheet Software (4 credits) [119]	Level 3, Unit 5 - Spreadsheet Software (6 credits) [120]
Entry Level 1, Unit 6 - Using ICT in the Workplace (2 credits) [121]	Level 1, Unit 6 - Specialist Software (2 credits) [122]	Level 2, Unit 6 - Specialist software (3 credits) [123]	Level 3, Unit 6 - Specialist Software (4 credits) [124]
Entry Level 1, Unit 7 - Imaging software (2 credits) [125]	Level 1, Unit 7 - Word Processing (3 credits) [126]	Level 2, Unit 7 - Word processing (4 credits) [127]	Level 3, Unit 7 - Word Processing Software (6 credits) [128]
Entry Level 1, Unit 8 - Using ICT Equipment in a Work Place (2 credits) [129]	Level 1, Unit 8 - Using the Internet (3 credits) [130]	Level 2, Unit 8 - Using the internet (4 credits) [131]	Level 3, Unit 8 - Using the Internet (5 credits) [132]
Entry Level 1, Unit 9 - Using Word Processing Software (2 credits) [133]	Level 1, Unit 9 - Drawing and planning (2 credits) [134]	Level 2, Unit 9 - Drawing and planning (3 credits) [135]	Level 3, Unit 9 - Drawing and Planning Software (4 credits) [136]
Entry Level 1, Unit 11 - Audio and Video Software (2 credits) [137]	Level 1, Unit 10 - Presentation Software (3 credits) [138]	Level 2, Unit 10 - Presentation software (4 credits) [139]	Level 3, Unit 10 - Presentation Software (6 credits) [140]
Entry Level 1, Unit 12 - Presentation Software (2 credits) [141]	Level 1, Unit 11 - Database Software (3 credits) [142]	Level 2, Unit 11 - Database software (4 credits) [143]	Level 3, Unit 11 - Database Software (6 credits) [144]
Entry Level 1, Unit 13 - Computer Games Development (2 credits) [145]	Level 1, Unit 12 - Desktop Publishing Software (3 credits) [146]	Level 2, Unit 12 - Desktop Publishing Software (4 credits) [147]	Level 3, Unit 12 - Desktop Publishing Software (5 credits) [148]
Entry Level 1, Unit 14 - Video Communication (2 credits) [149]	Level 1, Unit 13 - Using Email (2 credits) [150]	Level 2, Unit 13 - Using Email (3 credits) [151]	Level 3, Unit 13 - Using Email (3 credits) [152]
Entry Level 1, Unit	Level 1, Unit 14 -	Level 2, Unit 14 -	Level 3, Unit 14 -

29 - Understand social media (2 credits) [153]	Audio Software (2 credits) [154]	Audio Software (3 credits) [155]	Audio Software (4 credits) [156]
Entry Level 2, Unit R - Registration [157]	Level 1, Unit 15 - Imaging Software (3 credits) [158]	Level 2, Unit 15 - Imaging Software (4 credits) [159]	Level 3, Unit 15 - Imaging Software (5 credits) [160]
Entry Level 2, Unit 1 - Improving Productivity Using IT (2 credits) [161]	Level 1, Unit 16 - IT Communication Fundamentals (2 credits) [162]	Level 2, Unit 16 - IT Communication Fundamentals (2 credits) [163]	Level 3, Unit 17 - Video Software (4 credits) [164]
Entry Level 2, Unit 2 - Using ICT to Select and Exchange Information (2 credits) [165]	Level 1, Unit 17 - Video Software (2 credits) [166]	Level 2, Unit 17 - Video Software (3 credits) [167]	Level 3, Unit 23 - <u>Multimedia Software</u> (6 credits) [168]
Entry Level 2, Unit 3 - Online Basics (2 credits) [169]	Level 1, Unit 18 - IT Software Fundamentals (3 credits) [170]	Level 2, Unit 18 - IT Software Fundamentals (3 credits) [171]	Level 3, Unit 24 - Additive Manufacture (6 credits) [172]
Entry Level 2, Unit 4 -Desktop Publishing Software (2 credits) [173]	Level 1, Unit 19 - IT User Fundamentals (3 credits) [174]	Level 2, Unit 19 - IT User Fundamentals (3 credits) [175]	Level 3, Unit 27 - Design Software (5 credits) [176]
Entry Level 2, Unit 5 - Using ICT: Safe Working Practices (1 credit) [177]	Level 1, Unit 20 - Using Mobile IT Devices (2 credits) [178]	Level 2, Unit 20 - Using Mobile IT Devices (2 credits) [179]	Level 3, Unit 28 - Optimise IT System Performance (5 credits) [180]
Entry Level 2, Unit 6 - Using ICT in the Workplace (3 credits) [181]	Level 1, Unit 21 - Data Management Software (2 credits) [182]	Level 2, Unit 21 - Data Management Software (3 credits) [183]	Level 3, Unit 29 - Set Up an IT System (5 credits) [184]
Entry Level 2, Unit 7 - Imaging software (2 credits) [185]	Level 1, Unit 22- Understanding the social and environmental impact of architecture and construction (3 credits) [186]	Level 2, Unit 22 -Understanding the social and environmental impact of architecture and construction (4 credits) [187]	Level 3, Unit 32 - Computerised Accounting Software (5 credits) [188]
Entry Level 2, Unit 8 - Using ICT Equipment in a Work Place (2 credits) [189]	Level 1, Unit 23 - Multimedia Software (3 credits) [190]	Level 2, Unit 23 - Multimedia Software (4 credits) [191]	Level 3, Unit 33 - Application Development Using Project Management Methods (6 credits) [192]

Entry Level 2, Unit 9 - Using Word Processing Software (2 credits) [193]	Level 1, Unit 24 - Additive Manufacture (3 credits) [194]	Level 2, Unit 24 - Additive Manufacture (3 credits) [195]	Level 3, Unit 37 - Internet of Things (6 credits) [196]
Entry Level 2, Unit 10 - ICT for Employment (1 credit) [197]	Level 1, Unit 25 - Developing Computer Games and Puzzles (4 credits) [198]	Level 2, Unit 25 - Developing Computer Games and Puzzles (4 credits) [199]	Level 3, Unit 40 - Cloud Based Services and Applications (5 credits) [200]
Entry Level 2, Unit 11 - Audio and Video Software (2 credits) [201]	Level 1, Unit 26 - Computer Games Development (3 credits) [202]	Level 2, Unit 26 - Computer Games Development (4 credits) [203]	Level 3, Unit 41 - Cloud Based Systems and Security (5 credits) [204]
Entry Level 2, Unit 12 - Presentation Software (2 credits) [205]	Level 1, Unit 27 - Design Software (3 credits) [206]	Level 2, Unit 27 - Design Software (4 credits) [207]	Level 3, Unit 42 - Undertaking a RealWorld Project (5 credits) [208]
Entry Level 2, Unit 14 - Video Communication (2 credits) [209]	Level 1, Unit 28 - Optimise IT System Performance (2 credits) [210]	Level 2, Unit 28 - Optimise IT System Performance (4 credits) [211]	Level 3, Unit 44 - Bespoke Software (4 credits) [212]
Entry Level 2, Unit 16 - Using Collaborative Technologies (2 credits) [213]	Level 1, Unit 29 - Set Up an IT System (3 credits) [214]	Level 2, Unit 29 - Set Up an IT System (4 credits) [215]	Level 3, Unit 57 - Networking Fundamentals (5 credits) [216]
Entry Level 2, Unit 26 - Computer Games Development (2 credits) [217]	Level 1, Unit 30 - CAD (3 credits) [218]	Level 2, Unit 30 - CAD (3 credits) [219]	Level 3, Unit 60 - Cisco CCNA 1 - Introduction to Networks (6 credits) [220]
Entry Level 2, Unit 29 - Understand social media (2 credits) [221]	Level 1, Unit 31 - Internet Safety for IT users (3 credits) [222]	Level 2, Unit 32 - Computerised Accounting Software (3 credits) [223]	Level 3, Unit 61 - Cisco CCNA 2 - Routing and Switching (6 credits) [224]
Entry Level 2, Unit 32 - Website Software (2 credits) [225]	Level 1, Unit 32 - Computerised Accounting Software (2 credits) [226]	Level 2, Unit 33 - Application Development Using Project Management Methods (4 credits) [227]	Level 3, Unit 62 - Cisco CCNA 3 - Scaling Networks (6 credits) [228]
Entry Level 2, Unit 36 - Specialist Software (2 credits) [229]	Level 1, Unit 36 - Financial Modelling (3 credits) [230]	Level 2, Unit 34 - Developing skills for project management (4	Level 3, Unit 63 - Cisco CCNA 4 - Connecting Networks (6 credits)

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		credits) [231]	[232]
Entry Level 3, Unit R - Registration [233]	Level 1, Unit 38 - Animation Software (3 credits) [234]	Level 2, Unit 35 - Using Project Management Software (4 credits) [235]	Level 3, Unit 64 - Cisco - CCNA Security (6 credits) [236]
Entry Level 3, Unit 1 - Improving Productivity Using IT (3 credits) [237]	Level 1, Unit 39 - Digital Art (3 credits) [238]	Level 2, Unit 38 - Animation Software (4 credits) [239]	Level 3, Unit 65 - Cisco - CyberSecurity Essentials (6 credits) [240]
Entry Level 3, Unit 2 - Online Basics (1 credit) [241]	Level 1, Unit 43 - E- safety for learners (2 credits) [242]	Level 2, Unit 39 - Digital Art (4 credits) [243]	<u>Level 3, Unit 66 -</u> <u>Cisco - IT Essentials</u> (6 credits) [244]
Entry Level 3, Unit 3 - Desktop Publishing Software (2 credits) [245]	Level 1, Unit 50 - Developing skills for remote working (3 credits) [246]	<u>Level 2, Unit 43 - E-safety for learners</u> (3 credits) [247]	Level 3, Unit 67 - Cisco - Networking Essentials (6 credits) [248]
Entry Level 3, Unit 4 - Displaying Information Using ICT (3 credits) [249]	Level 1, Unit 51 - Effectiveness communication using remote systems (4 credits) [250]	Level 2, Unit 50 - Developing skills for remote working (3 credits) [251]	
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Entry Level 3, Unit 6 - Communicating Information Using ICT (3 credits) [255]	Level 1, Unit 103 - Digital Modelling (4 credits) [256]	DELLevel 2, Unit 70 - Understanding of Cyber Security and Online Threats (3 credits) [257]	
Entry Level 3, Unit 7 - Producing Charts Using ICT (3 credits) [258]	Level 1, Unit 105 - Digital Design and Graphics (4 credits) [259]	DELLevel 2, Unit 71 - Analysing and Evaluating Cyber Threats (3 credits) [260]	
Entry Level 3, Unit 8 - IT Security for users (1 credit) [261]		DELLevel 2, Unit 72 - Applying and Deploying Security Tools and Best Practice (3 credits) [262]	
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DELLevel 2, Unit

Entry Level 3, Unit

10 - Presentation software (2 credits) [263]

Entry Level 3, Unit 14 - Audio and Video Software (2 credits) [265]

Entry Level 3, Unit 15 - Imaging Software (2 credits) [267]

Entry Level 3, Unit 16 - Using Collaborative Technologies (3 credits) [269]

Entry Level 3, Unit 20 - Introduction to Using mobile IT devices (2 credits) [271]

Entry Level 3, Unit 23 - Multimedia Software (2 credits) [273]

Entry Level 3, Unit 25 - Developing Computer Games and Puzzles (3 credits) [275]

Entry Level 3, Unit 26 - Computer Games Development (3 credits) [277]

Entry Level 3, Unit 28 - Personal information management software (1 credit) [278]

Entry Level 3, Unit

73 - Extended
Project: Securing
and Defending
Online Systems (6
credits) [264]

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Level 2, Unit 81 - Digital Safety and Security Policies and Procedures (4 credits) [268]

Level 2, Unit 82 -Digital Editing and Publishing (3 credits) [270]

Level 2, Unit 83 -Digital Design and Graphics (3 credits) [272]

Level 2, Unit 84 -Digital Modelling and Data Management (3 credits) [274]

Level 2, Unit 85 -Virtual Reality and the Development Life Cycle (4 credits) [276]

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