

Entry 3 - Unit 3 - Order Picking Ethics and Attitudes

Assessor's guide to interpreting the criteria

General Information

- Entry Level 3 in the Qualification Credit Framework. It is mapped to the National curriculum at levels 3 and 4.
- The definition of an entry level qualification is to recognize basic knowledge and skills and the ability to apply learning in everyday situations under direct guidance or supervision. Learning at this level involves building basic knowledge and skills and is not geared towards specific occupations.
- The criteria are designed to provide opportunities to promote numeracy, literacy and social skills as well as ICT capability and are fully compatible with the UK National Curriculum programmes of study with some strengthening of important contemporary issues related to open systems providing support for PLTS and citizenship.
- Bronze 3 is designed to promote a wider range of participation by providing a progression pathway from Bronze 2 to Level 1 in the RQF and from national curriculum levels 3 and 4 to level 5.
- The specification for the Entry Level 3 certificate provides an outcome framework for assessment and is not intended to dictate any particular context for learning and so can be used with young children or adults.

Requirements

- Standards must be confirmed by a trained Bronze Assessor or higher
- Assessors must at a minimum record assessment judgements as entries in the on-line mark book on the INGOTs.org certification site
- It is expected that there will be routine evidence of work used for judging assessment outcomes in the candidates' records of their day to day work. Samples should be available at the annual visit and/or by video conference.
- Different approaches to learning will be required in order to match differing needs, for example, the needs of children will be different from the needs of adults with learning disabilities.
- Completing the criteria for this unit entitles the candidate to the Award of the Entry level 3 Unit . In general, the candidate should demonstrate that criteria related to co-operative behaviour can be sustained over time.
- We expect at least 15 hours of guided study to be under-taken before this Unit Award is made to those new to computers but discretion can be used to take account of prior learning where this is sensible in individual cases. In terms of making the award, what matters is outcomes.
- Certificates must be printed on INGOT logo template paper for which there is a charge of 50p per template

Assessment Method

Assessors can use the criteria to determine levels of prior learning through dialog with the candidate, direct observation and any other appropriate and relevant evidence. They can score each of the criteria "L", "S", "H". An "N" indicates no evidence and this is the default setting. "L" indicates some capability but some help still required and the candidate is not secure with that particular criterion. "S" indicates secure mastery of the criterion. "H" indicates that the candidate is operating beyond the basic requirements of the criterion. If all criteria are matched with "S" or "H" the unit is passed. All criteria must be at least "S" for a pass.

Expansion of the assessment criteria

The Entry 3 learner will be becoming increasingly capable of making use of skills, knowledge and understanding to carry out simple structured tasks and activities with occasional guidance and intervention. They will start to relate tasks to contexts and be aware of consequences of actions for themselves and others. While support and guidance are still needed they will demonstrate increasing capability of working self-sufficiently with simple structured tasks.

An activity will typically be 'structured' when:

- * there are several steps that need to be sequential; and
- * the learner has opportunities to practice the sequence or clear guidance is provided.

1. The candidate will have a good work ethic, attitude and knowledge of quality

1.1 I can demonstrate a willingness to help others

The candidate should be able to show how they help others

Evidence: Relevant information in their publications and documents.

Additional information and guidance

Working in any environment or occupation is always made better by working collaboratively. candidates should be able to demonstrate that they work well in their team or among colleagues.

1.2 I can work independently

Candidates should be able to work on their own as required

Evidence: From portfolio files and assessor verification.

Additional information and guidance

Some tasks, such as a stock check in a very large warehouse, will require candidates to work on their own for most of the day. They need to be able to do this with little intervention as it will not be fair on others.

1.3 I can work flexibly

Candidates should be able to work with a variety of situations

Evidence: From portfolio files.

Additional information and guidance

Most work will change from day to day and candidates need to be prepared to get stuck in to whatever is required of them to make things work.

1.4 I can identify potential quality issues

Candidates will be able to demonstrate basic stock management

Evidence: Assessors observation of finalised published work.

Additional information and guidance

Once candidates have worked at a place for some time they will be able to appreciate what the company does and what their goods are. They should also then be able to spot any problems with items and remove them from circulation.

1.5 I can work accurately

Candidates will be able to work accurately

Evidence: Assessors observation of finalised published work.

Additional information and guidance

No-one is perfect, which candidates need to remember, but they should be accurate as they possibly can to eliminate waste and other problems.

1.6 I can work orderly and systematically

Candidates will be able to carry out tasks effectively and efficiently

Evidence: Assessors observation of finalised published work.

Additional information and guidance

Most candidates will be able to carry out their jobs, but they need to work on using some systems to make sure they do things in the right order and work to a plan. This will ensure it gets done on time and as accurately as possible.

1.7 I can work safely

Candidates will be able to work safely

Evidence: Assessors observation of finalised published work.

Additional information and guidance

Candidates should get some basic safety training at work and need to follow these principles to avoid any problems to themselves or others.

Moderation/verification

The assessor should keep a record of assessment judgements made for each candidate and make notes of any significant issues for any candidate. They must be prepared to enter into dialog with their Account Manager and provide their assessment records to the Account Manager through the on-line mark book. They should be prepared to provide evidence as a basis for their judgements should it be required by the Principal Assessor or their Account Manager/external moderator. Before authorising certification, the Account Manager must be satisfied that the assessors judgements are

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