

The Learning Machine Policies and Procedures

Index page

These policies are designed to meet the specification set out in the Ofqual publication ["Regulatory Arrangements for the Qualifications and Credit Framework" \[1\]](#)

The link above provides access to the most up to date information related to the conditions of regulation.

[The Learning Machine Ltd Governance - Organisation Chart and Roles](#) [2] (QCF 2.1 - 2.14; 5.1, 5.2a, 5.2c)

[Centre recognition](#) [3] (QCF 5.11)

[Procedures for Quality Assurance](#) [4]

[Customer Care Policy Statement & Standards](#) [5] (QCF 5.33)

[Procedures for Making Enquiries and Appeals](#) [6] (QCF 5.24 - 5.28)

[Flowchart detailing market research process](#) [7] (QCF 3.2, 4.2)

[Policy and Procedures on Malpractice](#) [8] (QCF 5.29 - 5.32)

[Equal Opportunities Policy](#) [9] (QCF 2.11 - 2.14)

[Reasonable Adjustments Policy](#) [10] (QCF 2.13)

[Expertise and training](#) [11] (QCF 5.2b)

[Award of credits and qualifications](#) [12] (QCF 5.12 - 5.15)

[Risk assessment for award of credits and qualifications](#) [13] (QCF 5.12 - 5.15)

[Partnership franchising and licensing agreements](#) [14] (QCF 2.3)

[Languages Policy](#) [15] (QCF 5.20 - 5.23)

[Unit design](#) [16] (QCF 3.1 - 3.5)

[Developing rules of combination](#) [17] (QCF 4.1 - 4.4)

[Design of assessment, grading and delivery](#) [18] (QCF 5.3- 5.10; 5.34)

[Functional Skills](#) [19] (FS Ofqual/09/4558)

[IT Systems policies and procedures](#) [20]

[Annexe 1](#) [21] Job descriptions

[Annexe 2](#) [22] Constitution

[Annexe 3](#) [23] Centre agreement

Source URL: https://theingots.org/community/policies_index

Links

- [1] <http://www.ofqual.gov.uk/121.aspx>
- [2] <https://theingots.org/community/node/5486>
- [3] <https://theingots.org/community/node/5488>
- [4] <https://theingots.org/community/node/5489>
- [5] <https://theingots.org/community/node/5490>
- [6] <https://theingots.org/community/node/5491>
- [7] https://theingots.org/community/QCF3.2_4.2
- [8] <https://theingots.org/community/node/5492>
- [9] <https://theingots.org/community/node/5493>
- [10] <https://theingots.org/community/node/5494>

- [11] <https://theingots.org/community/QCF5.2>
- [12] <https://theingots.org/community/node/5497>
- [13] <https://theingots.org/community/node/5498>
- [14] <https://theingots.org/community/node/5499>
- [15] <https://theingots.org/community/node/5500>
- [16] <https://theingots.org/community/node/5503>
- [17] <https://theingots.org/community/QCF4.1-4.4>
- [18] <https://theingots.org/community/node/7839>
- [19] <http://theingots.org/community/FSprocedures>
- [20] http://theingots.org/community/ICT_Systems
- [21] <https://theingots.org/community/node/9139>
- [22] <https://theingots.org/community/node/5487>
- [23] <https://theingots.org/community/node/9153>